



Heddlu Police

DYFED-POWYS

Dirprwy Prif Gwnstabl Claire Parmenter
Deputy Chief Constable Claire Parmenter

Adran Safonau Proffesiynol, Pencadlys Heddlu Dyfed-Powys, Blwch Post 95
Llangynnwyr, Caerfyrddin, SA31 2PF.
Professional Standards Dept, Dyfed-Powys Police Headquarters, PO Box 95,
Llangunnor, Carmarthen, SA31 2PF.

• E-bost/Email: **psd@dyfed-powys.pnn.police.uk**

• Ffôn/Tel: **101**
01267 222020 y tu allan i ardal Dyfed-Powys
01267 222020 if outside the Dyfed-Powys area

Eich cyf/Your ref:
Ein cyf/Our ref: CO/166/19

23rd October 2019

Mr Jerome Thomas
The Hollies
Tynreithin
Tregaron
Ceredigion SY25 6LW
Emailed to: jerome.thomas@btinternet.com

Dear Mr Thomas

Regarding your complaint against Dyfed-Powys Police

I refer to a complaint you have made against the actions of Dyfed-Powys Police on 16th September 2019 and which was received at the Professional Standards Department on 9th October 2019.

Every police force has a Professional Standards Department and it is their role to formally record complaints and to ensure that they are honestly and properly dealt with in order to attempt to resolve any shortcomings in the police force.

I can confirm that your complaint has been recorded in accordance with the requirements of the Police Reform Act 2002, and I am enclosing a copy of the record of your complaint detailing the allegation that has been recorded (as per below):

Mr Jerome Thomas was prescribed eye drops in 2014 by a consultant, which he alleges left him temporarily blind. He states the same consultant submitted him to an 80 minute MRI head scan, which left him with a headache for three years, loss of balance and loss of memory. At the same time the consultant's assistant applied anaesthetic drops into both his eyes and stabbed his right eye.

Mr Thomas made a complaint to the NHS and the GMC, but they did not uphold his complaint. On the 28th August 2018, Mr Thomas handed a file into Aberystwyth Police Station alleging the consultant had attempted to murder him, the assistant had committed GBH and the NHS and GMC were complicit accessories.

Prif Gwnstabl/Chief Constable • **Mr Mark Collins**

Mae Heddlu Dyfed Powys yn croesawu gohebiaeth yn Gymraeg a Saesneg. Byddwn ni'n sicrhau ein bod ni'n ymateb yn eich dewis iaith ac ni fydd oedi mewn perthynas ag unrhyw ohebiaeth drwy'r Gymraeg.

"Dyfed Powys Police welcomes correspondence in Welsh and in English, and we will ensure that we respond to any correspondence through the language of your choice. Corresponding via the medium of Welsh will not endure any delay."



www.dyfed-powys.police.uk



On the 12th February 2019 Inspector Jonathan Rees, telephoned him and later in May 2019 wrote to him advising him this matter would not be recorded as a crime and would not be investigated.

Mr Thomas wishes to make a complaint about the failure to record and investigate this matter as a crime.

I have assessed your complaint as being suitable for local resolution. Your consent is not required for local resolution providing reasonable attempts have been made to engage with you. I am satisfied that the previous engagement of Inspector Jonathan Rees is appropriate in the circumstances and therefore I have decided that a reasonable and proportionate response to your complaint is to ask an investigator within the Professional Standards Department to review the matter on my behalf so that I can provide you with a comprehensive explanation.

I asked DC Simon Reynolds of the Professional Standards Department to undertake the review and to report back to me.

DC Reynolds reports as follows:

- *You wish to complain about Inspector Jonathon Rees and his decision not to record the allegations you are making against the NHS and the GMS as crimes*
- *DC Reynolds has read through the correspondence that you submitted to the Independent Office for Police Conduct (IOPC) and the Chief Inspector at Aberystwyth Police Station. He has also reviewed the decision-making rationale provided by Inspector Rees and notes that within that rationale, it is highlighted that you have already made complaints against the NHS staff involved.*
- *These complaints have been reviewed and investigated by the NHS and passed through an appeals process, instigated by you.*
- *Your complaint was reviewed by the hospital Director of Clinical Care, the Consultant Ophthalmologist and Chief Executive of the Hywel Dda University Health Board who all determined that your complaint was not upheld / unsubstantiated.*
- *The General Medical Council (GMC) have conducted their own review at your insistence and this was undertaken by the GMC Assistant Registrar, with a further review conducted by a medically qualified Case Examiner, all of whom determined that the decision by Hywel Dda University Health Board in relation to your complaint should stand as not upheld / unsubstantiated.*
- *It is clear that the matter has been reviewed by medical professionals who are in agreement that your complaints regarding the way you were treated at Bronglais Hospital are not upheld / unsubstantiated.*
- *The rationale from Inspector Rees clearly highlights that the evidence you provided him shows that there are no crimes of specific intent to have been committed that would require police investigation. Therefore, in line with the Home Office Crime Recording guidelines, no crimes should be recorded.*
- *When Inspector Rees communicated with you to explain the rationale, you informed the Inspector that you had previously spoken with Medical Negligence Lawyers in 2015 who informed you that what had occurred at the hospital was not a criminal matter.*

In light of the above, and from reviewing the information available to DC Reynolds and myself, it is clear that Inspector Rees has acted in accordance with Home Office Crime Recording Guidance.

There was evidence provided by yourself that showed you had given consent to undergo medical procedures.

The subsequent outcome of those medical procedures would be a matter for the NHS and subsequently the GMC to address. This is a course of action that you have explored with your complaints and subsequent appeals being reviewed by medical professionals and experts.

I note that while those individuals were not present at the time you underwent these procedures, they would have had cause to review your medical file, medical notes and any accounts provided by the staff involved.

I appreciate your dissatisfaction of the findings, however it is evident that there is no criminal conduct to be investigated by the police as you allege.

As a consequence of the above, your complaint will be finalised as locally resolved. Please find enclosed a copy of the record of your complaint.

I would like to thank you for highlighting your concerns and would point out that you have the right of appeal in relation to the outcome reached should you remain dissatisfied (please see form attached). Any such appeal will be considered by the Head of the Professional Standards Department, namely Detective Superintendent Huw Davies. You have until 21st November 2019 within which to make your appeal. Appeals received after **21st November 2019** may not be allowed unless there are exceptional circumstances.

Once again thank you for bringing this matter to the attention of the Professional Standards Department at Dyfed-Powys Police. Such referrals often assist us to monitor and address the performance of police officers and staff, and to improve force systems and processes.

Finally, I am sorry you feel that the service you have received from Dyfed-Powys Police on this occasion has fallen below the high standards that you should be able to expect. I hope that we have restored your trust and confidence in Dyfed-Powys Police for the future.

Yours sincerely



Mr. G Lemon
Senior Manager
Professional Standards Department